

Quality of Veterinary Care

Overall friendliness of hospital	Poor	Average	Good	Excellent
Overall cleanliness of hospital	Poor	Average	Good	Excellent
Overall rating of care received	Poor	Average	Good	Excellent
Overall satisfaction with your visit	Poor	Average	Good	Excellent
Likelihood of recommending hospital	Poor	Average	Good	Excellent

Cost of Veterinary Care. Would you say..... (choose only one)

- The care was worth the cost.
- The cost was exactly what I expected
- The cost seemed high for the care provided
- was shocked by the cost of care
- I'm not coming back because of the cost.

Other Comments or recommendations to improve our service.

Which veterinarian did you see? DR. _____

Thank you for completing this survey. Veterinary care, like human care, has ever escalating costs, often beyond the ability of the hospital to control. Our hospital policy is to provide quality compassionate care while endeavoring to control costs.